

What is special about a cat friendly clinic?

We understand that there are unique difficulties in bringing a cat to a veterinary clinic:

- Cats often do not travel well and feel unsafe away from their home
- They are highly sensitive to new sights, sounds and smells
- Most cats prefer quiet and solitude and are highly susceptible to stress
- Most cats are highly stressed by nearby dogs in the clinic
- Cats need to be handled gently and with respect in the clinic

What is a Cat Friendly Clinic?

An accredited Cat Friendly Clinic has reached a higher standard of cat care in that the staff:

- Understand the needs of cats and have made visits to the vet clinic more cat friendly
- Understand how to approach and handle cats gently and with care
- Have good knowledge and equipment to manage the care of cats
- Achieving Cat Friendly Clinic accreditation involves all staff, from receptionists, nurses and technicians, through to vets. Each accredited clinic also has at least one 'Cat Advocate' – someone who ensures the cat friendly standards are adhered to, and who would be happy to talk to you.

What does it mean for my cat and me?

A Cat Friendly Clinic gives you peace of mind and reassurance, letting you know that:

- The clinic has achieved certain minimum accreditation standards
- The clinic and clinic staff have thought about the specific needs of cats
- The staff will be happy to talk with you, show you what they do, and show you around the clinic
- The staff will explain your cat's treatment and recovery clearly and sensitively so that you have a full understand of what is going on

Would you like more information? Call Jill for a chat or visit the ISFM website here...

<https://catfriendlyclinic.org/>

Orchard House Veterinary Centres Limited

Hexham:
48 Priestpopple, Hexham,
Northumberland, NE46 1PQ

Telephone: 01434 607677
Fax: 01434 607679
admin@orchardhousevets.com

Bellingham:
The Old Police Station, Fountain View,
Bellingham, Northumberland NE48 2BS

Telephone: 01434 220330
Fax: 01434 220626
bellingham@orchardhousevets.com

Stocksfield:
Station Yard, Main Road, Stocksfield,
Northumberland, NE43 7NJ

Telephone: 01661 843259
Fax: 01661 844413
stocksfield@orchardhousevets.com

VAT registration number 809 0246 44

Company number 4643528

Account name: Orchard House Veterinary Centres Ltd
Account number: 69994571
Sort Code: 08-92-99

www.orchardhousevets.com

Orchard House Veterinary Centres Limited

Hexham:

48 Priestpopple, Hexham,
Northumberland, NE46 1PQ

Telephone: 01434 607677

Fax: 01434 607679
admin@orchardhousevets.com

Bellingham:

The Old Police Station, Fountain View,
Bellingham, Northumberland NE48 2BS

Telephone: 01434 220330

Fax: 01434 220626
bellingham@orchardhousevets.com

Stocksfield:

Station Yard, Main Road, Stocksfield,
Northumberland, NE43 7NJ

Telephone: 01661 843259

Fax: 01661 844413
stocksfield@orchardhousevets.com

VAT registration number 809 0246 44

Company number 4643528

Account name: Orchard House Veterinary Centres Ltd
Account number: 69994571
Sort Code: 08-92-99