

New puppy

Exciting! Hopefully by now you've organised your pet insurance and had the fun trip to purchase toys and beds. Very soon you will be booking your appointment with us! Below is a little guide on what to expect and things you may want to consider.

I've just welcomed my puppy home. When should I arrange vaccinations?

We always recommend giving your puppy a couple of days to get settled in at home before making a trip to the vets. We offer a free puppy health check which is a great way to introduce your puppy to our team!

If your puppy has had their first vaccination before coming to you, then you won't need another vaccination for a couple of weeks, so this is a perfect time to book in your free puppy health check!

If your puppy has not had their first vaccination then book an appointment for their first vaccine a couple of days after coming home. We will still give a free puppy health check, but we will start the vaccination course there and then.

What to expect at my first appointment

Firstly, expect your puppy to receive lots of attention from our staff and lovely clients alike! You may even be asked if we can take a photo of your puppy so they can receive a welcome online from our clients (With your permission of course).

On your first appointment with us you will be given a bit of information about us as a practice and what we offer, and most importantly a puppy pack full of useful tips for your puppy!

Well Pet Club - We will discuss our fantastic Well Pet Club which is a money saving health plan that spreads the cost of all preventative treatment. If you actually sign up on the day, you'll receive a discount on your puppy vaccination course too!

Four weeks free insurance - We will also offer you 4 weeks free pet insurance via Petplan. If you have pet insurance already, check it is valid from the day your puppy comes home. Some policies are valid 14 days after you take it out, so if anything were to happen in those 14 days, your pet may not be covered by insurance. Our 4 weeks insurance is initiated by ourselves, then emailed to you. As soon as you complete that email your pet is covered for accidents!

Puppy club – We run a monthly Puppy club which is ran by one of our Registered Veterinary Nurses. Puppies should not be on the ground or be face to face with other dogs until a week or so after their second vaccination, so this is often the first time your puppy will get to meet other puppies! It is great for you too, because you can chat with an experienced RVN and with other new puppy parents! The best part? It's completely free! We will contact you to offer a place at our event nearer the right time for your puppy to be able to attend.

That just about covers everything for now. Below is a little checklist so you can keep on top of things in those early, hectic, but lovely days of welcoming a puppy into your life!

Checklist

Checklist	Completed
Book my free puppy health check	
Book my vaccinations	
Received my puppy pack	
Booked in for the puppy club	
Signed up to the Well Pet Club	
Received 4 weeks free pet insurance	

Thank you for choosing Orchard House Veterinary Centres to care for your pet as if they were our pet.

Team Orchard x